

# Summary of Follow-Up Results

Below is a summary of a follow-up on sustainability requirements for a supplier to Sweden's regions. The summary reflects the results of the audit as well as activities carried out as a result. It has been updated continuously as new activities related to the follow-up have been conducted, until all potential non-conformities have been addressed and the follow-up is considered complete. For questions regarding the summary, please contact the Regional Office for Sustainable Procurement.

[www.hallbarupphandling.se](http://www.hallbarupphandling.se)

## Log

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Last updated 2025-03-05

## General Information

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<b>Supplier</b>	Diversey Sverige AB
<b>Regions with Agreement</b>	Region Östergötland
<b>Risk Area</b>	Kemisktekniska produkter och hygienartiklar
<b>Product</b>	SURE Hand Dishwash, supplier's product number: 101100583
<b>Type of Follow-Up</b>	On-site office audit
<b>Requirement</b>	Sustainable supply chains and systematic environmental work
<b>Audit Date</b>	2024-11-19
<b>For more information</b>	For more information or the full report, please contact Annica Palmqvist at <a href="mailto:annica.palmqvist@regionkalmar.se">annica.palmqvist@regionkalmar.se</a>

# Audit Results

## Summary of the Audit

Diversey demonstrated strong cooperation and provided information effectively, both orally and through documentation, in accordance with the terms of the agreement. Diversey demonstrates effective working processes in several of the areas covered in the tender by Region Östergötland. However, some improvements were identified during the audit. Primarily, it is due to a lack of risk analysis and monitoring in later tier suppliers. While there are robust routines in place for monitoring first tier suppliers, no such routines have been implemented for later tier suppliers. The work with implementing changes based on the non-conformities identified during the audit has begun.

## Audit Results

Sustainable Supply Chains	Assessment*
1. Policy Commitment	Green
2. Forwarding of commitment	Green
3. Allocation of Responsibilities	Green
4. Risk Assessment	Red
5. Follow-Up	Red
6. Non-Conformance Management	Red
7. Access To Production Facilities	Green
Environmental Requirements	Assessment *
1. Systematic environmental work	Green
2. Environmental policy	Green
3. Environmental investigation	Green
4. Goals and action plans	Green
Explanations	
Non-Conformance	Red
No identified non-conformities	Green

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\*For a detailed description, see Appendix 1. Non-Conformities

**Next Actions**

An action plan has been established, a re-audit of the supplier is recommended.

## Appendix 1 - Non-Conformities

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### Sustainable Supply Chains

<b>Non-Conformity</b>	<p>Risk Assessment</p> <p>The supply chain has not been mapped beyond first tier. Risk assessment has been performed only for first tier. Describe the identified risks for the selected product.</p>
Supplier's Action	<p>Implementation of a new supplier risk management program with multi- tiering functionalities for ESG and Supply Chain robustness at Solenis Group level</p> <ol style="list-style-type: none"> <li>1. New tool for third party risk assessment evaluated and selected</li> <li>2. New Program implementation</li> </ol>
Timeline	<ol style="list-style-type: none"> <li>1. April 2025</li> <li>2. October-December 2025</li> </ol>
<b>Non-Conformity</b>	<p>Follow-Up</p> <p>No systematic follow up for later tier suppliers in the supply chain.</p>
Supplier's Action	<p>For sub-supplier new contract integrations to be negotiated:</p> <ul style="list-style-type: none"> <li>• add clause on multi-tier transparency</li> <li>• include specific clauses related Audit at Suppliers and sub-suppliers' facilities</li> </ul>
Timeline	December 2025 (subjected to negotiation with sub-supplier)
<b>Non-Conformity</b>	<p>Non-Conformance Management</p> <p>No systematic deviation management for later tier suppliers in the supply chain.</p>
Supplier's Action	<p>Solenis has already a dedicated tool for deep dive on supplier risk human rights related, plan to be extended for tier-n assessment in case of red flag identified.</p> <ol style="list-style-type: none"> <li>1. Update Solenis Risk Protocol to explain criteria for deep diving Human Rights assessment to tier-n assessment.</li> <li>2. Develop and report KPIs on this process.</li> <li>3. Map supply chain with focus on product SURE Hand Dishwash, supplier's product number: 101100583 to verify % of sub-suppliers imposed by Solenis and already assessed directly by Solenis.</li> </ol>
Timeline	April 2025